# Who Decides? The Unique Dynamics of Serving Survivors with Guardians

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## Learning Objectives

This session will assist victim service providers to:

- Recognize the basic concepts of adult guardianship.
- Acquire simple strategies to determine whether an adult has a legal guardian and the form of the guardianship.
- Identify some unique circumstances around confidentiality, informed consent, and VAWA.
- Access assistance to ensure services are within the legal boundaries and survivor-centered.

# Guardianship



# Why Do We Need to Understand Adult Guardianship?

- Increased outreach to survivors with disabilities & older adults
- Need to be survivor-centered when survivor appears to have issues with mental capacity
- Need to know who is able and allowed to give informed consent to share information

## Presumed to Be Competent

- Individuals are presumed legally competent
- This means that they are able & allowed to make decisions for themselves
  - ...unless or until court determines otherwise



## Guardianship

- "Guardians" for adults are ALWAYS court-appointed
- "Wards" are individuals with guardians
- Courts maintain ongoing oversight of guardian
- Individual issues can be reviewed by the court

## Incompetency

- This is a court's decision!

- If a person is found incompetent, it means that the court believes that the person is unable to make knowing and voluntary decisions and a guardian is

appointed



## Types of Guardianship

- The types of guardianship available in a state are subject to that state's laws
- Limited court lists which decisions by guardian and which by person
- General or "Plenary" makes all decisions
- Personal empowered to make personal decisions and advocate for the individual
- Financial or "of the Estate" (Conservatorship) empowered to handle the person's money and assets

# Why Are There Different Types of Guardianship?

- Courts are required to choose least restrictive alternative when choosing a type of guardianship
- A ward may have decision-making ability in one area (e.g. where to live) but be legally incompetent in other areas (e.g. finances)

## Length of Guardianship

- Temporary appointed to make immediate and often limited decisions
- Permanent appointed for life or until court orders person competent
- Termination or Modification court orders person regained competency, ends the guardianship or restores some decision-making to individual

# Services and Support Impacted by Guardianship

- Responding to sexual violence:
  - Forensic sexual assault exam, medical care, mental health counseling, legal advocacy
- Responding to domestic violence:
  - Legal advocacy, shelter, medical care, mental health counseling, divorce
- Information sharing of any kind

# Impact of Guardianship on Providing Services



#### Informed Consent to Services

Policies and procedures for domestic and/or sexual violence services (e.g., support groups, shelter house rules)

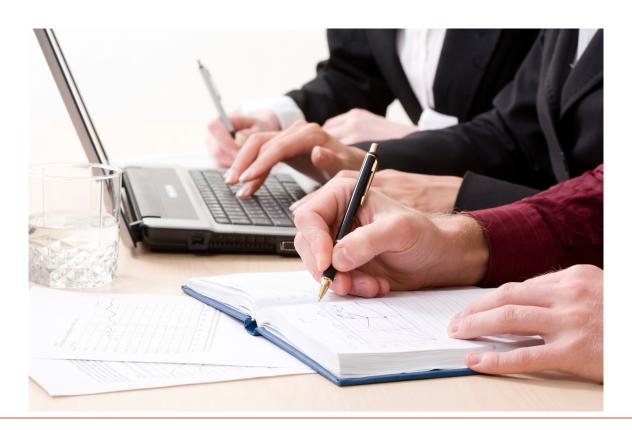
- Not statutorily defined medical or mental health treatment
- Individual signing consent form for services is competent to give informed consent

#### Informed Consent to Share Info

- Giving actual permission
- To take a specific action (i.e. disclose to housing that I have been the victim of domestic violence)
- With an understanding of the information that will be shared, and
- An ability to weigh the pros and cons of the decision

#### Informed Consent is NOT...

- Making the same decision you would make
- Signing the form where told to sign



# How Do We Know If A Person Is A Court- Appointed Guardian?

Ask to see the paperwork!

- Some family members may believe they have legal guardianship when they don't

## The Paperwork

- Called "Letter of Guardianship" or "Letter of Administration"
- Find out what it is called in your state
- Will be issued by the court
- If there is no paperwork, there is no guardian!

## These Are Not Guardianships

- "Power of Attorney" means a competent individual gave someone legal authority to act on his/her behalf
  - Individual also keeps authority to make decisions
- "Representative payee" means a person was chosen to receive federal disability benefits and pay bills and manage finances on behalf of a person with a disability
- Parents of an adult with a disability are not legal guardians of the adult unless a court appoints them

## How Do We Know What Powers a Guardian Has?

Ask to see the paperwork!



## How Do We Know if a Guardian Has Power to Get or Release Info?

- "Plenary" or "General" guardian typically assigned to exercise the ward's informed consent rights
- Check paperwork in case exceptions articulated
- If Limited Guardian, look at the description of decision-making power in the paperwork

#### VAWA / FVPSA / VOCA

- To ensure safety of victims of violence and their families:
  - Grantees shall protect the confidentiality and privacy of persons receiving services.



#### VAWA / FVPSA / VOCA on Releases

- Grantee shall not disclose individual client information without:
  - The informed, written, reasonably time limited consent,
  - signed by the person, or
  - in the case of legal incapacity, the guardian
- If a person could receive services without consent of his/her guardian, then person signs release of information without guardian

#### **Your State Law**

- Find out how your state law addresses:
  - 1) A ward's right to access services without guardian consent or knowledge.

- 2) A guardian's role in consenting to disclosure of information.



## Do We Need A Release To Give a Guardian Info?

- A guardian with authority to make decisions about your services stands in the legal shoes of a survivor
  - So no release is needed to share information.
- A guardian without that authority is legally the same as any other third party
  - So a release is needed

### So, can we speak as freely with the guardian as we would with the survivor?



# Information Sharing with Guardian: Always Be Survivor-Centered

- Give notice to the survivor
- Discuss options with the survivor
- Let the survivor see the records you are sharing

- Have the survivor present when you discuss

anything with the guardian



#### What If Person Appears Unable to Understand The Information & Does Not Have a Legal Guardian?

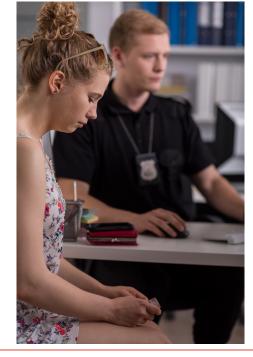
- Is it a communication problem rather than a cognition problem?
- Can you adjust how you communicate?
- Can the person identify a trusted person whose presence is necessary to facilitate understanding & decision-making?

## What If it is an Emergency Situation and There's No Chance to See Paperwork?

- Always be survivor-centered
  - Does survivor identify person as guardian?

- Does survivor want person to receive information

or help in decision-making?



#### What if the Guardian is the Abuser?

- VAWA/FVPSA/VOCA do not allow an abusive guardian to sign a release of information
- Courts can investigate and remove guardians
- Courts can issue orders protecting wards from an abusive guardian
- Determine whether your state law requires a call to Adult Protective Services
- Consult/Refer to local Protection & Advocacy legal program

## Some Real Life Scenarios



#### What Should You Do If...

A survivor is in your shelter & someone is banging on the door claiming to be the guardian?

- What does law require?
- What is good practice?

#### What Should You Do If...

A survivor with a guardian asks to have a meeting alone with advocate & guardian insists on being present?

- What does law require?
- What is good practice?

#### What Should You Do If...

A survivor is in the ER preparing for a SANE Exam and a guardian appears and objects?

- What does law require?
- What is good practice?

#### The Process

- 1. Is this actually a legal guardian with the right or authority?
- 2. Is this guardian abusive to the ward?
- 3. Can I educate the guardian about domestic / sexual violence & survivor-centered practice?
- 4. How do I support the ward to know what is happening with information?
- 5. Do we need outside help or technical assistance to handle this? If so, who do we contact?

#### Resources

National Clearinghouse on Abuse in Later Life

ncall@wcadv.org

NNEDV Safety Net & Confidentiality Institute

safetynet@nnedv.org

alicia@confidentialityinstitute.org

National Disability Rights Network (and your state's P&A)

www.ndrn.org

## **Questions or Comments?**

## Thank you!

Please take a moment to complete our online survey about this webinar.

Please don't forget to tune into the next *End Abuse of People with Disabilities* webinar, "You Report? Everyone Reports? Mandated Reporting Obligations When a Survivor Has a Disability" on October 17, 2017 at 2 pm ET. Click here to <u>register</u>.