

Hotel Accessibility Inspection Tool



END ABUSE
of **PEOPLE WITH DISABILITIES**

The movement starts here

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Hotel Accessibility Inspection Tool

Table of Contents

Property Information.....	2
Instructions	2
Attitudinal Accessibility.....	3
Communication Accessibility.....	6
Physical Accessibility	9
Parking/Drop off/Entrance.....	10
Lobby/Registration	13
Guest Rooms	14
Elevators.....	23
Public/Common Use Restrooms.....	24
Banquet/Food and Beverage	27
Conference/Meeting Rooms	29
Hotel Amenities.....	31
Appendix 1: Diagrams	35

Property Information

Name of Property

Location/City

Reviewer(s) Name

Instructions

This tool can be used to determine if a hotel has addressed barriers in their attitudinal, communication and physical environments. Answer each question to identify potential barriers and existing accessibility features. Choose the area you want to address first.

Attitudinal Accessibility



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Have hotel staff, (front desk, maintenance, housekeeping, and others) received training on interacting/communicating with people with disabilities?	Yes
	No
Is the hotel staff trained to offer assistance, upon request, to persons with disabilities who cannot transport their luggage, may need assistance in locating guestrooms and hotel amenities, etc.?	Yes
	No
Are accessible features inside and outside maintained in good working order (i.e. display racks and potted plants are displayed so they do not impede access, tightening or adjusting accessible toilet seat fasteners, grab bars, handrails and door hardware; battery replacement for portable visual smoke alarms, etc.)	Yes
	No
Do all reservations staff (including staff on-site and staff located off-site at a reservations center) have ready access to information about the lodging facility's accessible guestrooms/suites (including types and sizes of accessible showers, bathtubs and other features) for use in making reservations and answering questions?	Yes
	No
Can persons with disabilities reserve accessible guestrooms/suites in the same ways and on the same terms that other persons can reserve guestrooms/suites?	Yes
	No
Are accessible guestrooms/suites held for possible use by persons with disabilities until all other rooms in the same price category have been rented?	Yes
	No
Are rates for accessible guestrooms/suites the same as rates for guestrooms/suites that are not designated accessible?	Yes
	No

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Does the lodging facility allow persons with disabilities to use service animals, without imposing any extra charges or conditions, in guestroom/suites and all public areas of the facility (e.g.: restaurants, bar areas, facility grounds, vans/shuttle buses, and other areas for meeting or recreation)?	Yes
	No

Are hotel staff available to move furniture, and provide and adjust accessible features in guestrooms when features require installation or adjustment to ensure accessibility (e.g.: installing bathtub seats, lowering adjustable shower wands, installing auxiliary fire alarm strobes into the building alarm system, activating the television's closed captioning system)?	Yes
	No

Are people with disabilities depicted in hotel promotional/informational materials (websites, brochures, etc.)?	Yes
	No

Is the accessibility of the hotel promoted through the use of universal symbols of accessibility in signage, promotional material and on websites?	Yes
	No

Are hotel staff aware of local services, such as interpreters, transportation, personal care and durable medical providers, etc.?	Yes
	No

Please use this area to note any additional barriers or assets that you noticed.

Communication Accessibility



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Does the facility have high speed Internet?	Yes
	No
Does the hotel waive any fees for use of high-speed Internet for Deaf guest who require high speed Internet for video?	Yes
	No
Do in-house phones have volume controls?	Yes
	No
Are the in-house phones mounted no higher than 54" above the floor, and the highest operable element no higher than 48" above the floor?	Yes
	No
Is there contrast between the background color and the graphic information and numbers display?	Yes
	No
Are the in-house phones available with large print buttons?	Yes
	No
Has the hotel set up a texting protocol for Deaf guest to easily contact hotel staff (housekeeping, front desk, etc.?	Yes
	No
Is there a public access video phone available?	Yes
	No

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If yes, is there a sign at each public phone/in house phone directing Deaf guest to the location of the public access video phone? Yes
No

During check-in, does the hotel inform guests who are blind or who have low vision that the hotel will provide large print, Braille, and recorded instructions for all services for which print instructions are provided for guests? Yes
No

Check which instructions are currently available in alternate formats:

- Telephone including dialing instructions, local and long-distance charges, and a list of the in-house numbers for room service, wake-up calls, etc.
- Room service menus, hours of operation, and telephone number
- Television including a list of available channels, instructions, and charges for ordering in-house movies, etc.
- Thermostat including any automatic features, location of 'on' and 'off' switches, etc.
- Laundry, valet, and water-conservation policies
- Security instructions
- Check-out policy

Please use this area to note any additional barriers or assets that you noticed.

Physical Accessibility



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Parking/Drop off/Entrance

Parking

If "self-parking" is provided, are at least the minimum number of accessible parking spaces provided as required by the table below in surface lots or parking garages, including "van accessible" spaces for those who use lift-equipped vans?	Yes
	No

Does each accessible parking space have or share an adjacent access aisle to allow persons who use wheelchairs, walkers or other mobility aids to transfer from their car/van?	Yes
	No

Does each accessible parking space have a post- or wall-mounted sign with the symbol of accessibility mounted high enough, so the sign is visible when a vehicle is parked in the space?	Yes
	No

Are the level surfaces of accessible parking spaces and access aisles free of "built-up" curb ramps so persons who use mobility aids (e.g.: wheelchairs, walkers or crutches) can make convenient transfers?	Yes
	No

If there is more than one accessible parking space, are the accessible parking spaces the closest parking spaces to the lobby entrance and accessible guestroom entrance(s)??	Yes
	No

Does the parking garage serving the lodging facility allow at least 98" of vertical clearance for vehicles with raised roofs to approach, use and exit the accessible parking spaces?	Yes
	No

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Drop Off

If the lodging facility has covered passenger pickup/drop-off areas, does the pavement at such area(s), including the required 5' wide access aisle?	Yes
	No

Is the height of the covered passenger pickup/drop-off area at least 9'-6" to allow vans with raised roofs to use such area?	Yes
	No

Is the exterior route free of any obstacles - gravel, curbs, gratings with spaces more than 1/2 in" wide or stairs?	Yes
	No

Is the usable width of sidewalks at least 36" wide to accommodate wheelchair travel, even if cars project over the curb onto the sidewalk?	Yes
	No

Is the exterior route free of any objects (i.e.: fire extinguishers, wall mounted lights, electrical meters, signs, pay phones, trees, shrubs, etc.) projecting into the path more than 4"?	Yes
	No

Entrance

Does the hotel entrance include a fully automatic door?	Yes
	No

If a fully automatic door is not provided, is the walkway in front of the lobby door level, without any portion steeper than 1:50, so persons who use wheelchairs do not roll away from the door when they take their hand off the wheelchair and reach for the door hardware?	Yes
	No

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Does the entrance door have a clear width of at least 36" wide?	Yes
	No
Is the door hardware (lever, pull, panic bar, etc.) usable with one hand, without tight grasping, pinching or twisting of the wrist, since many persons with disabilities may not have high manual dexterity or use of both hands?	Yes
	No
If there is key card-controlled door hardware on building entrances, is the key card reader positioned so persons who use wheelchairs may approach and operate the opener (48" high maximum if only front approach, 54" high if parallel approach is available)?	Yes
	No
If there is a vestibule without fully automatic doors, is there a 30"x 48" clear floor space where one can be outside the swing of a hinged door?	Yes
	No
If there is an automatic revolving door, can the speed of the revolution be slowed by the user?	Yes
	No
Do staff that assist guests at the front door offer assistance to guests who are blind or who have low vision in finding the Registration Desk or other hotel facilities?	Yes
	No
Please use this area to note any additional barriers or assets that you noticed.	

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Lobby/Registration

Do the registration counters or other counters serving guests have a lowered portion no more than 36" high or is there a folding shelf at 36" high to allow persons who use wheelchairs to fill out registration forms?	Yes
	No
Is the route of travel from the entry door to the registration desk free of any obstacles and at least 36" wide?	Yes
	No
If the lobby has carpet or carpet tiles, is it securely attached; has a firm/no cushion, pad, or backing, and a maximum pile thickness of 1/2"?	Yes
	No
Are floor surface stable, firm and slip-resistant, and if there is any changes in level between 1/4 " and 1/2" it is beveled and if there are changes in level greater than 1/2" there is a ramp?	Yes
	No
Does the hotel staff working with guests who are blind or who have low vision should introduce themselves by giving their names and functions?	Yes
	No
Is a concierge and/or bellman readily available to assist guest with disabilities?	Yes
	No
Are room information, hotel maps, hotel bills, etc. provided by registration staff available in alternate formats?	Yes
	No
Are there a variety of seating options, (chairs with and without arms, hard and soft seating, etc. in the lobby?	Yes
	No

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Do directional and informational signs provide visual and tactile characters?

Yes

No

Please use this area to note any additional barriers or assets that you noticed.

Guest Rooms

How many guest rooms does the hotel have?

Kings?

Doubles?

Suites?

Size (sq ft) of standard guest room:

How many total ADA rooms does the property have?

How many have roll-in showers?

How many of these (roll-in shower rooms) have double beds?

How many of these (roll-in shower rooms) have king beds?

How many of these are suites?

How many have tubs?

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How many of these (with tubs) have double beds?

How many of these (with tubs) have king beds?

How many of these are suites?

Does the hotel have rooms SPECIFICALLY (not ADA also) adapted to accommodate persons that are Deaf or hard-of-hearing?

Yes

No

- If yes, how many?
 - How many of these (Deaf accessible) have double beds?
 - How many of these (Deaf accessible) have king beds?

Do all entry doors to accessible guestrooms and other interior doors allow at least 32" of clear passage width?

Yes

No

Can the door be easily opened (requiring no more than 5 pounds of pressure)?

Yes

No

Is the door hardware (levers, pulls, panic bars, etc.) on all entry doors to accessible guestrooms and other passage doors within the room usable with one hand, without tight grasping, pinching, or twisting of the wrist?

Yes

No

On the pull side of each door (i.e.: entry door, bathroom doors etc. in every accessible guestroom/suite, is there at least 18" of clear floor space on the latch side to approach and pull open?

Yes

No

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Is the security latch or bolt on the hall door mounted no higher than 48" above the floor and operable with one hand, without tight grasping, pinching, or twisting of the wrist?	Yes
	No
Is there at least a 36" wide route on each side of the bed and the foot of the bed?	Yes
	No
Are the drapery wands and controls on fixed lamps easily operable with one hand, without tight grasping, pinching or twisting of the wrist, and placed within 54" of the floor, for side approach or 48" of the floor, for forward approach?	Yes
	No
Are there visual alarms in guest rooms that are connected to the building's emergency alarm system?	Yes
	No
Are electrical outlets easily accessed to facilitate the use of text telephones, charging of assistive devices and wheelchairs?	Yes
	No
Are the rod and shelf in the clothes closet or wall mounted unit within 54" of the floor, for side approach or 48" of the floor, for forward approach?	Yes
	No
Are room information, hotel maps, hotel bills, etc. provided by registration staff available in alternate formats?	Yes
	No

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Guest Rooms: Bathroom

Do bathroom doors in accessible guestrooms allow at least 32" of clear passage width?	Yes
	No
Is the bathroom door hardware (levers, pulls, etc.) easily operable with one hand, without tight grasping, pinching, or twisting of the wrist?	Yes
	No
Is the toilet seat in each accessible toilet room between 17"-19" above the floor?	Yes
	No
Does the accessible toilet in each accessible guestroom bathroom have a horizontal grab bar along the wall behind the toilet that is at least 36" long and mounted 33"-36" above the?	Yes
	No
Is the lavatory (wash basin) in each accessible guestroom bathroom no more than 34" high with at least 29" high clearance under the front edge to allow persons who use wheelchairs to pull under the lavatory and use the faucet hardware?	Yes
	No
Is the drain and hot water pipes have insulation or otherwise configured to protect against contact?	Yes
	No
Is the faucet easily operable (i.e.: levers, wrist blades, single arm, etc.) and usable with one hand, without tight grasping, pinching, or twisting of the wrist?	Yes
	No

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Is there clear floor space in each accessible guestroom bathroom where a wheelchair can turn around - either a 60" diameter circle or a "T"-turn area?	Yes
	No

Guest Rooms: Tubs

Are the tub faucet controls positioned between the center of the end wall and the open side of the tub and can the faucet controls and shower diverter be turned on and off easily and are they operable and usable with one hand, without tight grasping, pinching or twisting of the wrist (i.e.: levers, single arm, etc.)?	Yes
	No

Is there a transfer tub seat (that can be securely attached to the tub) available?	Yes
	No

Is there an adjustable height hand-held shower wand with at least a 60" long hose provided?	Yes
	No

Is there a horizontal grab bar at the foot of the tub (by the controls) that is at least 24" long?	Yes
	No

Is there a horizontal grab bar at the head of the tub that is at least 12" long?	Yes
	No

Are there two horizontal grab bars (one high/one low) along the side of the tub that are at least 24" long?	Yes
	No

Is the gap between the wall and the inside face of each grab bar exactly 1 1/2"?	Yes
	No

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Guest Rooms: Roll-in Showers

Are roll-in showers at least 30" wide by 60" long or 36" wide by 60"?	Yes
	No
Do the roll-in showers have a securely fastened folding seat at 17"-19" above the floor?	Yes
	No
Are the faucet controls and shower wand positioned on the wall along the side of the shower seat, so they are operable from the folding shower seat or from the shower wheelchair?	Yes
	No
Is there a horizontal grab bar on the wall alongside the shower seat (but not behind the shower seat)?"	Yes
	No
Is there a horizontal grab bar on the wall opposite the seat?	Yes
	No
Are the roll-in showers free of doors that would impede wheelchair transfer onto the seat?	Yes
	No
Are the roll-in showers free of curbs or lips at the shower floor that would impede wheelchair approach and transfer onto the folding shower seat?	Yes
	No
Do roll-in showers have faucet controls that are easily operable with one hand without tight grasping, pinching or twisting of the wrist?	Yes
	No

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Is there an adjustable height shower wand with at least a 60" long hose provided for persons who must shower from a seated position?	Yes
	No

Is the gap between the wall and the inside face of each grab bar exactly 1 1/2"?	Yes
	No

Guest Rooms: Amenities

Does the hotel provide shampoo, lotions, soaps, etc. in the guest rooms?	Yes
	No

- | | |
|---|-----|
| <ul style="list-style-type: none">• If yes, do they also make these available in fragrance, chemical free options for guest with multiple chemical sensitivity? | Yes |
| | No |

Does housekeeping offer to clean rooms with fragrance and chemical free products?	Yes
	No

Does the hotel offer rooms designated as fragrance and chemical free?	Yes
	No

Do guest rooms have air conditioners?	Yes
	No

- | | |
|---|-----|
| <ul style="list-style-type: none">• If yes, can windows also be opened to allow guest with multiple chemical sensitivity to air out their room? | Yes |
| | No |

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Does the hotel have air purifiers available for guest with multi chemical sensitivity?	Yes
	No
Are HVAC units easily operable with one hand, without tight grasping, pinching or twisting of the wrist, and placed within 54" of the floor for side approach or 48" of the floor, for forward approach?	Yes
	No
Do guest rooms include clock/radios?	Yes
	No
Does the hotel also offer alarm clocks with bed shaker for Deaf guest and guest who are hard of hearing?	Yes
	No
Are visual notification devices available in guest rooms to alert guest to incoming telephone calls and door knocks or bells?	Yes
	No
Does the hotel have televisions in guestrooms/suites?	Yes
	No
• If yes, is a closed-captioning decoder provided for use by Deaf guest and guest who are hard of hearing or do televisions include built-in captioning features?	Yes
	No
Does the hotel have an iron/ironing board available in guestrooms/suites?	Yes
	No
• If yes, are they within 54" of the floor, for side approach or 48" of the floor for forward approach?	Yes
	No

Hotel Accessibility Inspection Tool

Does the hotel have a coffee machine in guestrooms/suites?	Yes
	No
• If yes, is it within 54" of the floor, for side approach or 48" of the floor for forward approach?	Yes
	No
Does the hotel have an In-room safe available in guestrooms/suites?	Yes
	No
• If yes, is it within 54" of the floor, for side approach or 48" of the floor for forward approach?	Yes
	No
Does the hotel have a hairdryer available in guestrooms/suites?	Yes
	No
• If yes, is it within 54" of the floor, for side approach or 48" of the floor for forward approach?	Yes
	No

Please use this area to note any additional barriers or assets that you noticed.

Hotel Accessibility Inspection Tool

Elevators

If the facility has more than 2 stories, including any basement levels, is there a full-size passenger elevator serving each level of the hotel, including the basement for persons with disabilities who cannot use stairs?	Yes
	No
Are all of the elevator lobbies free of elements placed below the elevator call buttons that project more than 4"?	Yes
	No
Are all of the elevators equipped with audible tones/bells or verbal annunciators that designate the passage of floors?	Yes
	No
Are all of the elevators equipped with audible tones/bells or verbal annunciators that designate the direction of the elevator called - one tone for "up" and two tones for "down"?	Yes
	No
Are all the elevators with an emergency communication system equipped with a system that does not require only voice communication (i.e.: either TTY systems or a system of lights and signs designating the meaning of the lights)?	Yes
	No
If the elevators have emergency communication systems behind cabinet doors, is the door pull usable with one hand, without tight grasping, pinching or twisting of the wrist?	Yes
	No
Are the highest floor control buttons in the elevator(s) mounted within 54" of the floor, with associated raised letters and Braille characters?	Yes
	No

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Do elevator doors open a minimum of 36" wide and 48" deep?

Yes

No

Do elevators have an automatic safety reopening device?

Yes

No

Are ADA rooms near elevators on each floor?

Yes

No

If no, please indicated distance from elevator?

Please use this area to note any additional barriers or assets that you noticed.

Public/Common Use Restrooms

Does the entry door have at least 32" of clear passage width?

Yes

No

Can the door be easily opened (requiring no more than 5 pounds of pressure)?

Yes

No

Is the door hardware (levers, pulls, panic bars, etc.) on all entry doors to accessible guestrooms and other passage doors within the room usable with one hand, without tight grasping, pinching, or twisting of the wrist?

Yes

No

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Is there at least 18" of wall space on the latch side of the door to provide adequate room for a person who uses a wheelchair to approach the restroom door from the pull side and pull it open without it hitting the wheelchair?	Yes
	No
When there is a vestibule into the public restroom that does not have fully automatic doors, is there a 30"x 48" clear floor space where one can be outside the swing of a hinged door (i.e.: for out-swinging doors, at least 7'-0" between the exterior door frame and interior door frame)?	Yes
	No
If a mirror is located above the sink, the bottom edge of the reflecting surface should be no higher than 40" above the floor.	Yes
	No
If soap and towel dispensers are provided, are they reachable by a person using a wheelchair?	Yes
	No
Is each accessible toilet centered 18" from the adjacent side wall, which is the distance that will permit a person with a mobility impairment to use the grab bars?	Yes
	No
Does each accessible toilet have a horizontal grab bar on the adjacent side wall that is at least 40" long and between 33"-36" above the floor?	Yes
	No
Does each accessible toilet have a horizontal grab bar on the wall behind the toilet that is at least 36" long and between 33"-36" above the floor?	Yes
	No
If the accessible toilet is in a stall, does the stall measure at least 60" wide and 56" deep (wall mounted) or 59" (floor mounted) to allow diagonal or side approaches?	Yes
	No

Hotel Accessibility Inspection Tool

If the accessible toilet is in a stall, is the stall door positioned diagonally opposite, not directly in front of, the toilet so persons who use wheelchairs may pull fully into the stall without being blocked by the toilet?	Yes
	No
Does the stall door open outward?	Yes
	No
Is the toilet seat at each accessible toilet between 17"-19" above the floor?	Yes
	No
If there is a lavatory in the accessible stall, is there 42" between the center of the toilet and the near edge of the adjacent lavatory to permit persons with disabilities to transfer onto or off the toilet?	Yes
	No
If there are more than 5 stalls in any restroom, is there one stall in addition to the large accessible stall, that is 36" wide, has 2 parallel grab bars at 33"-36" off the floor and has an out-swinging door for persons with mobility impairments who can walk?	Yes
	No
Is there at least one lavatory (wash basin) in each public restroom that has a 29" high clearance under the front edge and the top of the bowl no higher than 34" above the floor to allow persons who use wheelchairs to pull under the lavatory and use the faucet hardware?	Yes
	No
Are drains and hot water pipes insulated or otherwise configured to protect against contact?	Yes
	No

Hotel Accessibility Inspection Tool

Is the faucet easily operable with hardware that is (i.e.: levers, wrist blades, single arm, etc.) usable with one hand, without tight grasping, pinching, or twisting of the wrist?	Yes
	No

In the men's bathroom is the urinal no higher than 17"?	Yes
	No

Is there an area in each public restroom in which a person who uses a wheelchair can turn around - either a 60" diameter circle or a "T"-shaped turn area?	Yes
	No

Please use this area to note any additional barriers or assets that you noticed.

Banquet/Food and Beverage

If a portion of the lobby is used for breakfast service, is it approachable and usable by persons with disabilities who cannot climb steps or stairs?	Yes
	No

Are 5% of all tables (dining, banquet, and bar), or at least 1 (if less than 20 tables), wheelchair accessible?	Yes
	No

Is the table surface height of no less than 28" and no more than 34" above the floor?	Yes
	No

Is there a clear floor area of 30" x 48" provided at each accessible seating location?	Yes
	No

Hotel Accessibility Inspection Tool

Do tables have a minimum knee clearance of 27" (preferred knee clearance is 29" to accommodate larger electric wheelchairs) between the floor and the underside of the table?	Yes
	No

Does the knee clearance extend at least 19" under the table?	Yes
	No

Are the aisles between tables at least 36" wide?	Yes
	No

Are menus available in Braille or large print?	Yes
	No

Do menus include ingredient lists to reduce the risk of food allergic reactions?	Yes
	No

Is disclosure of peanut oil used in cooking available?	Yes
	No

Is self-service dining offered at the hotel?	Yes
	No

- | | |
|---|-----|
| <ul style="list-style-type: none">• If yes, can someone using a wheelchair reach all the items? | Yes |
| | No |

Please use this area to note any additional barriers or assets that you noticed.

Hotel Accessibility Inspection Tool

Conference/Meeting Rooms

Do the hallways and corridors leading to and around the conference/meeting room have a clearance of 36"?	Yes
	No
If the conference/meeting room has carpet or carpet tiles, is it securely attached; has a firm/no cushion, pad, or backing, and a maximum pile thickness of 1/2"?	Yes
	No
Are floor surface stable, firm and slip-resistant, and if there is any changes in level between 1/4 " and 1/2" it is beveled and if there are changes in level greater than 1/2" there is a ramp?	Yes
	No
Is the clearance of the doors into conference/meeting rooms at least 32"?	Yes
	No
Is the table surface height of no less than 28" and no more than 34" above the floor?	Yes
	No
Is there a clear floor area of 30" x 48" provided at each accessible seating location?	Yes
	No
Do tables have a minimum knee clearance of 27" (preferred knee clearance is 29" to accommodate larger electric wheelchairs) between the floor and the underside of the table?	Yes
	No
Does the knee clearance extend at least 19" under the table?	Yes
	No

Hotel Accessibility Inspection Tool

Are the aisles between tables at least 36" wide?

Yes

No

Are there any obstructions (pillars or chandeliers) that impedes clear space?

Yes

No

Is the lighting in the conference/meeting rooms adjustable?

Yes

No

Are temporary ramps available for use with all raised podiums?

Yes

No

Are conference meeting rooms equipped any of the following?

- Induction loop system or
 - FM system or
 - Infrared system?
- Yes
- No
- Yes
- No
- Yes
- No

Please use this area to note any additional barriers or assets that you noticed.

Hotel Accessibility Inspection Tool

Hotel Amenities

Vending Machines

Are vending machines available for guests?	Yes
	No
If yes, is there at least 30" of space in front of the machine and 48" of space parallel to the vending machine?	Yes
	No
Is the vending machine product delivered at a minimum height of 15"?	Yes
	No
Are all buttons or switches within reach for a person in a wheelchair?	Yes
	No

Fitness Room/Pool

Does the hotel have a fitness room and/or pool available for guests?	Yes
	No
Does the fitness room a clear space between equipment at least 30" wide by 48" long?	Yes
	No
Is there at least one of each type of equipment available to people with disabilities?	Yes
	No

Hotel Accessibility Inspection Tool

If the pool is large (300 linear feet of pool wall or more), does it have two accessible means of entry and exit (one a fixed pool lift or sloped entry and the other entry can be a transfer wall, transfer system, or pool stairs)?	Yes
	No

If the pool is small (less than 300 linear feet of pool wall) does it have at least one accessible means of entry/exit (either a fixed pool lift or a sloped entry)?	Yes
	No

Gift Shop/Shops

Does the hotel have a gift shop or other shops?	Yes
	No

Is there clear space, at least 36" wide between display racks and shelving?	Yes
	No

Does the cashier counter have a lowered portion no more than 36" high or is there a folding shelf at 36" high?	Yes
	No

Are items placed within reach of person's using a wheelchair?	Yes
	No

Business Center

Does the hotel have a business center available for guest?	Yes
	No

Hotel Accessibility Inspection Tool

• If yes Is there a table available at a height of no less than 28" and no more than 34" above the floor?	Yes
	No
Is there clear space at least 36" wide?	Yes
	No
Do computers offer accessibility features (zoom text, text to speech, etc.?)	Yes
	No
Does the hotel offer a kiosk, for reservations or transportation, etc.?	Yes
	No
If the hotel offers a kiosk, is there at least 30-inches by 48-inches clear access for both front-access and side-access?	Yes
	No
If the kiosk has peripherals such as a printer, is the height of that peripheral no lower than 15"?	Yes
	No
Does the kiosk with a display screen also have speech-output enabled for full and independent use by individuals who are blind or have low vision?	Yes
	No
Is the operation of the kiosk operable with one hand and does not require tight grasping, pinching, or twisting of the wrist and the force required to activate operable parts is a maximum of 5 pounds?	Yes
	No
Are the operable parts within reach of someone using a wheelchair?	Yes
	No

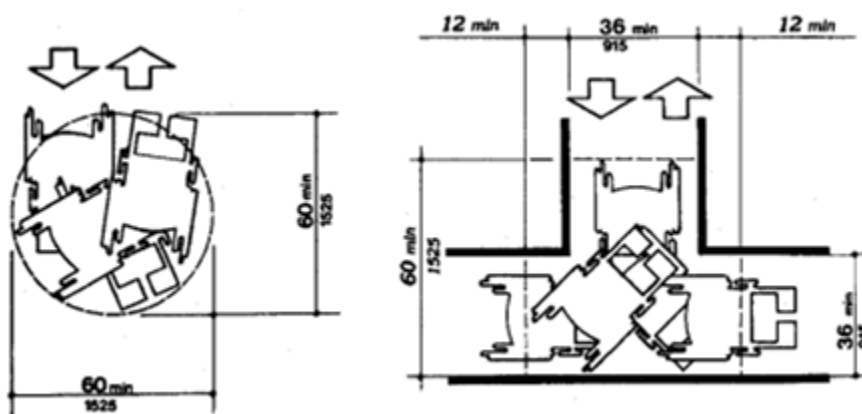
Hotel Accessibility Inspection Tool

Hotel Shuttles

Does the hotel offer shuttle services for guest?	Yes
	No
• If yes, are the shuttles buses/vans wheelchair accessible?	Yes
	No
If shuttles are wheelchair accessible, have drivers been trained to operate the equipment?	Yes
	No
If shuttles are not wheelchair accessible, does the hotel have a contract with a company that does provide wheelchair accessible rides in order to provide equivalent service to the service offered by the hotel (wait time, scheduling, cost, etc.)?	Yes
	No
Please use this area to note any additional barriers or assets that you noticed.	

Appendix 1: Diagrams

Clear Floor Space



Reach

