

Ensuring an Accessible Domestic Violence Awareness Month



Creating Accessible Social Media Posts

A large orange L-shaped graphic that starts as a horizontal line at the top, turns 90 degrees down on the right side, and then turns 90 degrees left at the bottom to end in a horizontal arrow pointing to the right.

SOCIAL MEDIA WAS A
LIFELINE FOR ME.



Alice Wong (she/her) is a disabled activist, writer, editor, media maker, and consultant. This image is from her new book “Year of the Tiger: An Activist’s Life” (Vintage Books, 2022)

Image Description: Drawing of Alice Wong, an Asian American disabled woman in a power chair with her arms folded over each other and her eyes looking up to the left. She is wearing a zipped hoodie and has a BiPAP mask over her nose attached to a tube. There is a conversation box with Alice saying “Social Media was a lifeline for me.” Below that quote are four symbols: response, retweet, like, and share.



Inclusive Design

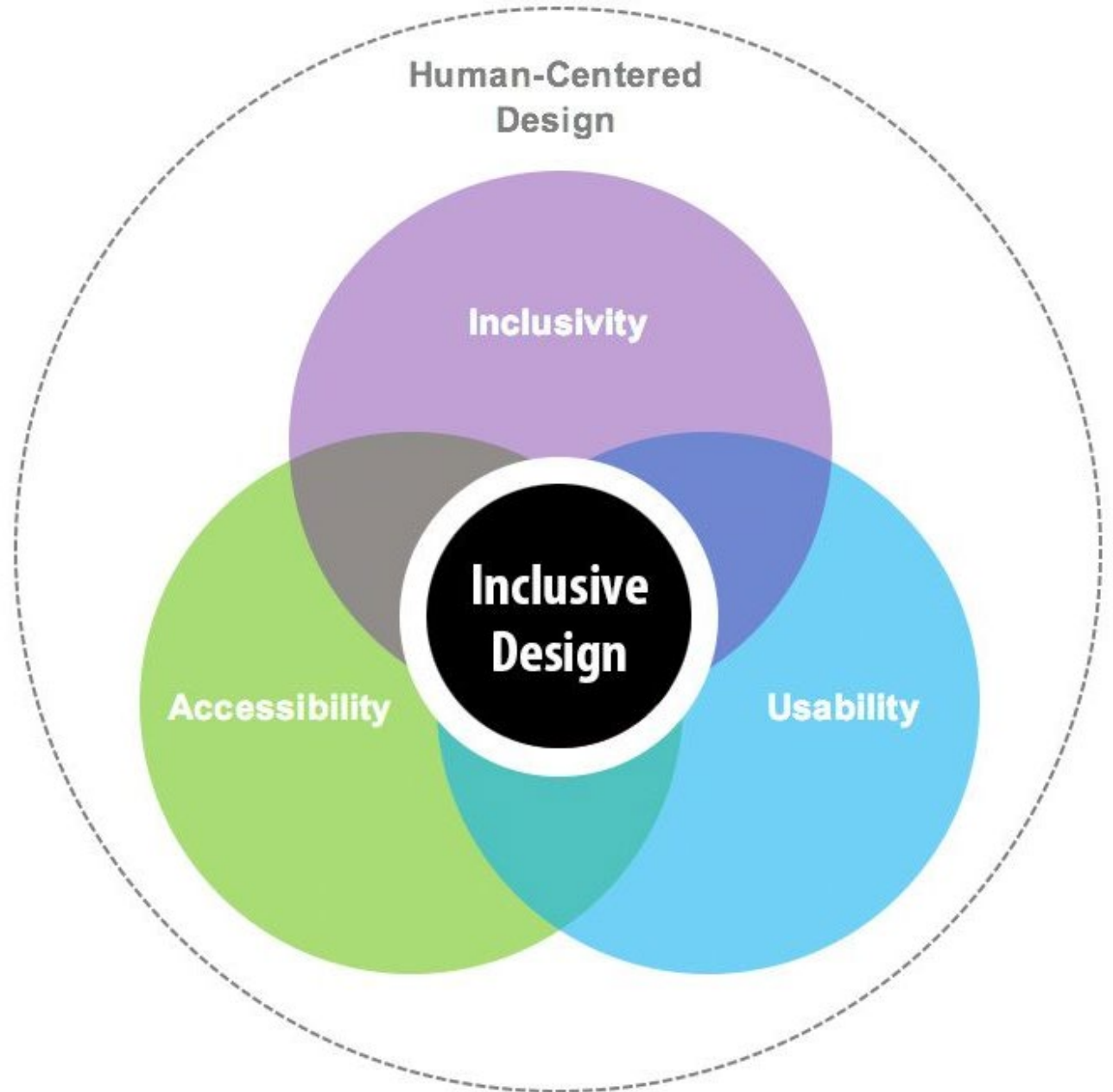
Recognize
exclusion

Solve for one,
extend to many

Learn from
diversity

Source: Microsoft

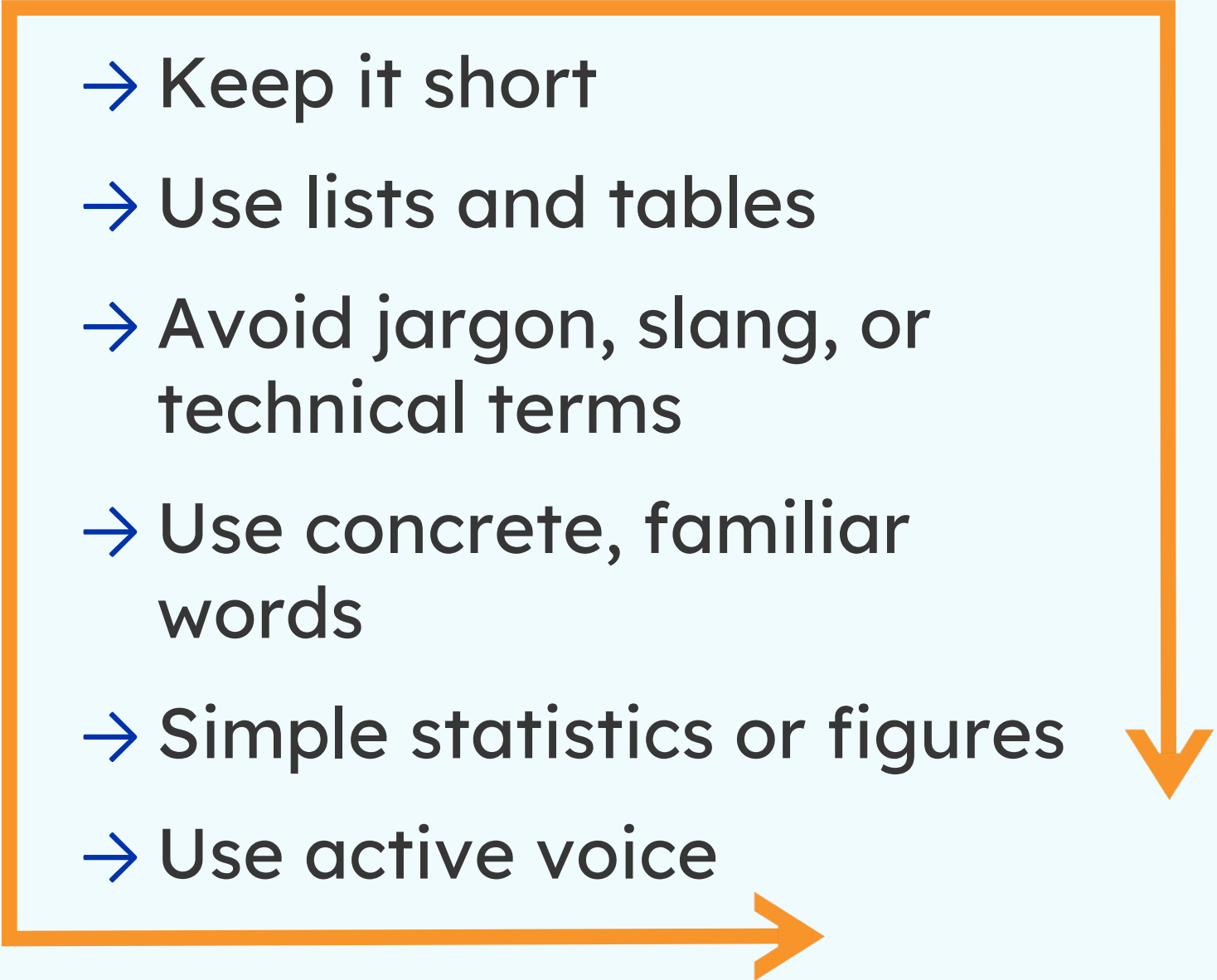
Image Description: Large dotted line circle with “Human-Centered Design” on the top middle part of the circle. There are 4 smaller circles overlapping. Purple circle with “Inclusivity” at the top, green circle with “Accessibility” on the bottom left, blue circle with “Usability” on the bottom right, and a black circle with white borders in the middle with “Inclusive Design”



Make Text Accessible

- Write in plain language
- Stronger contrast
- Don't overuse caps
- Camel Case for multi-word hashtags
- Avoid saying "click here"
- Limit emoji use
- Short line length

Write in Plain Language

- Keep it short
 - Use lists and tables
 - Avoid jargon, slang, or technical terms
 - Use concrete, familiar words
 - Simple statistics or figures
 - Use active voice
- 

Contrast & Caps

Image Description: Nine lines of wording. 1st Line in light font color: “Contrast makes text easier to read.” 2nd Line in a light font color with a bit more contrast: “The contrast of size.” 3rd line in black font color: “The contrast of color.” 4th line in black font color: “And the contrast of” 5th and 6th line in black font color and all caps: The word “shape” written 5 times on each line for a total of 10 words. 7th line in black font color: The word “shape” in all caps at positions 1, 2, 4, and 5. The word “shape” with a capital “S” and lower case “hape” in position 3. 8th and 9th line in black font color and all caps: The word “shape” written 5 times.

Contrast makes text easier to read.

The contrast of size.

The contrast of color.

And the contrast of

SHAPE SHAPE SHAPE SHAPE SHAPE
SHAPE SHAPE SHAPE SHAPE SHAPE
SHAPE SHAPE Shape SHAPE SHAPE
SHAPE SHAPE SHAPE SHAPE SHAPE
SHAPE SHAPE SHAPE SHAPE SHAPE

Camel Case Hashtags

Capitalize the first letter
of each multiple word.

This makes it more
accessible for people to
read and understand.

This makes it accessible
for screen readers.



PSA...blacklivesmatter is pronounced by screen reader software something like "black live (the verb) smatter"

BlackLivesMatter is announced as you might expect: "Black Lives Matter"

#SocialMedia #Accessibility

2:14pm July 9, 2020 Twitter for iPhone

3 Retweets 3 Quote Tweets 17 Likes

Reply icon. Retweet icon. Heart icon. Share icon

Avoid Saying “Click Here”

Use descriptive call-to-actions like:

- Sign up
- Try it for free
- Subscribe
- Watch the webinar



Click here to watch the webinar.



Watch the webinar.

Image Description: orange circle with an x inside it. “Click (underlined) here to watch the webinar.” Light blue circle with a checkmark inside it. “Watch the webinar (all underlined).”

Limit Emoji Use

Accessible

- Using one or two emojis 😊👍
- Putting any important information before the emojis 😊👍
- Limiting yourself to no more than three emojis per message
😊👍

Not Accessible

→ Repeating an emoji over and over



→ Placing emojis throughout a message

Please email 👍 Activating Change 👍 anytime 👍

→ Putting a call to action after the emoji

Thank you for attending this webinar 👍 Subscribe for more information.

Short Line Length

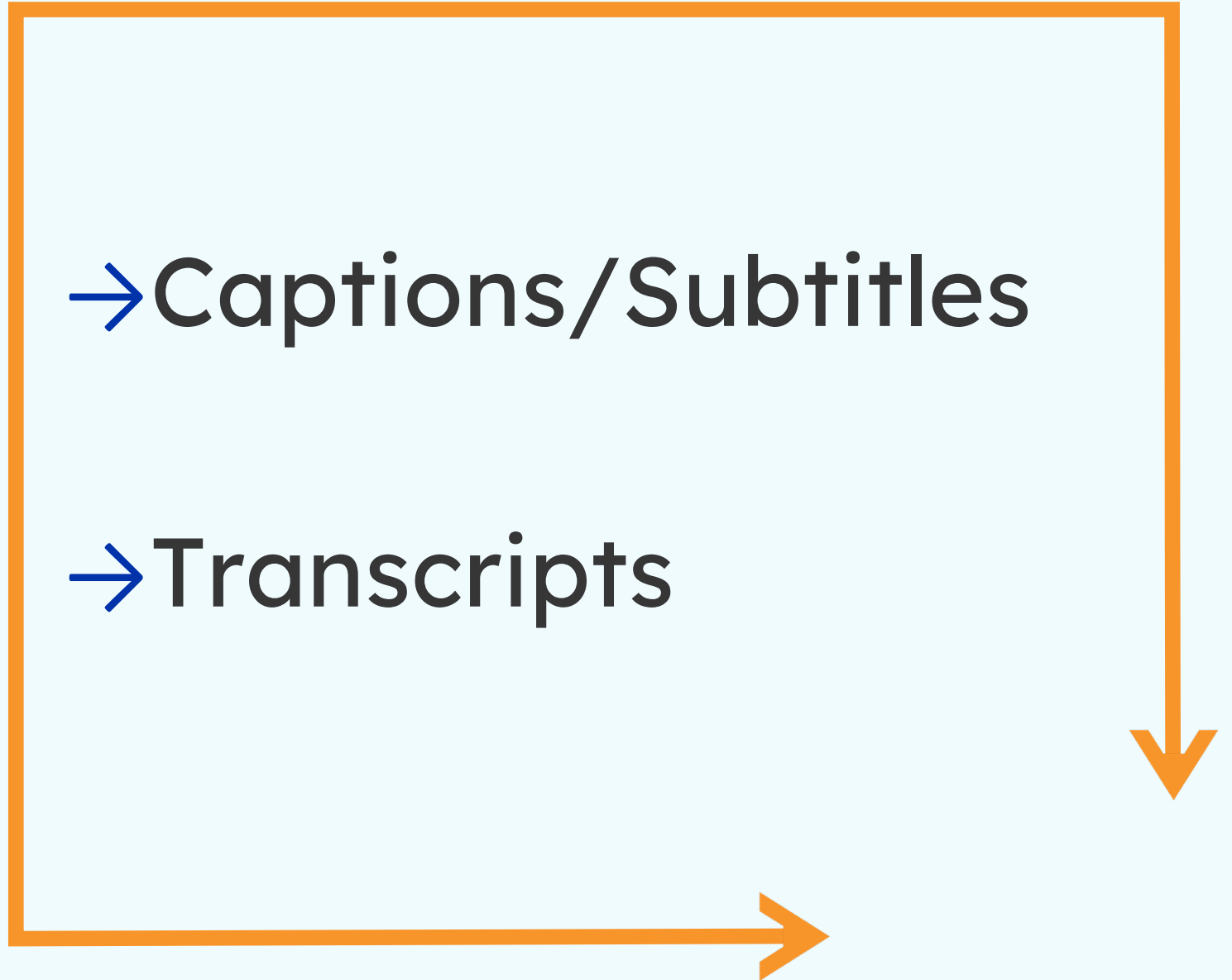
- Less is more
- Keep it simple
- Limit to 7-10 words per line
- Use bullet points



Make Audio & Videos Accessible

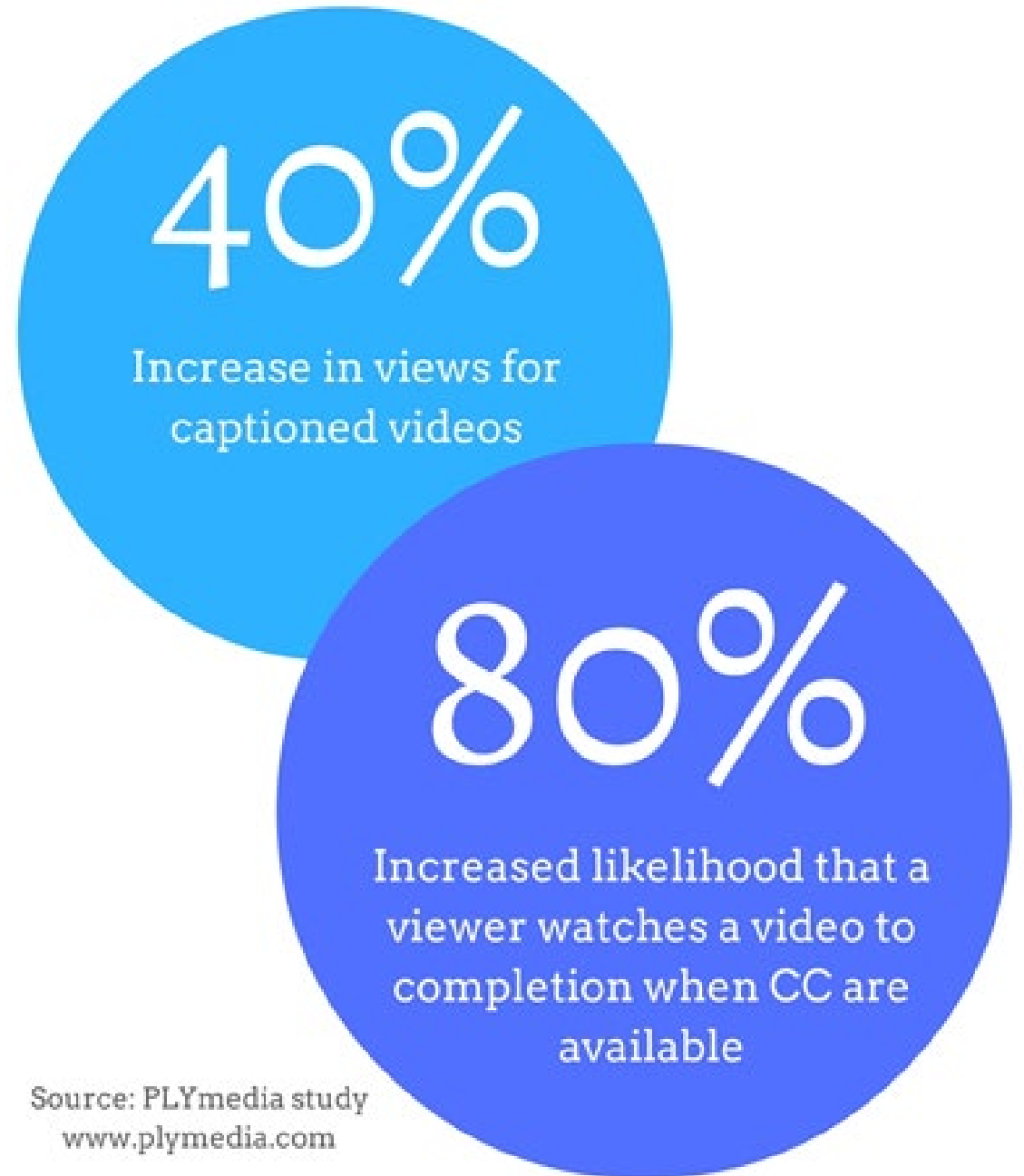
→ Captions/Subtitles

→ Transcripts



Caption Your Videos

Image Description: 2 circles overlapping. Top circle light blue: 40% increase in views for captioned videos. Bottom circle purple: 80% increased likelihood that a viewer watches a video to completion when CC are available.



Source: PLYmedia study
www.plymedia.com

Transcripts

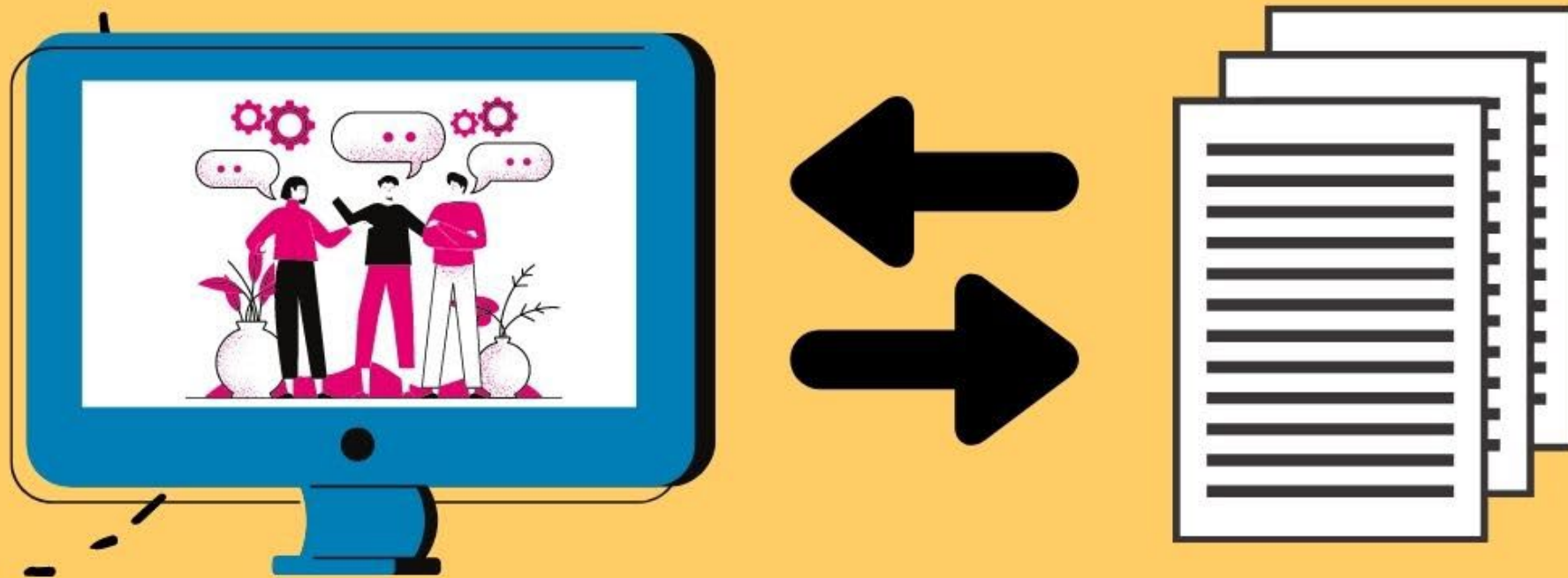
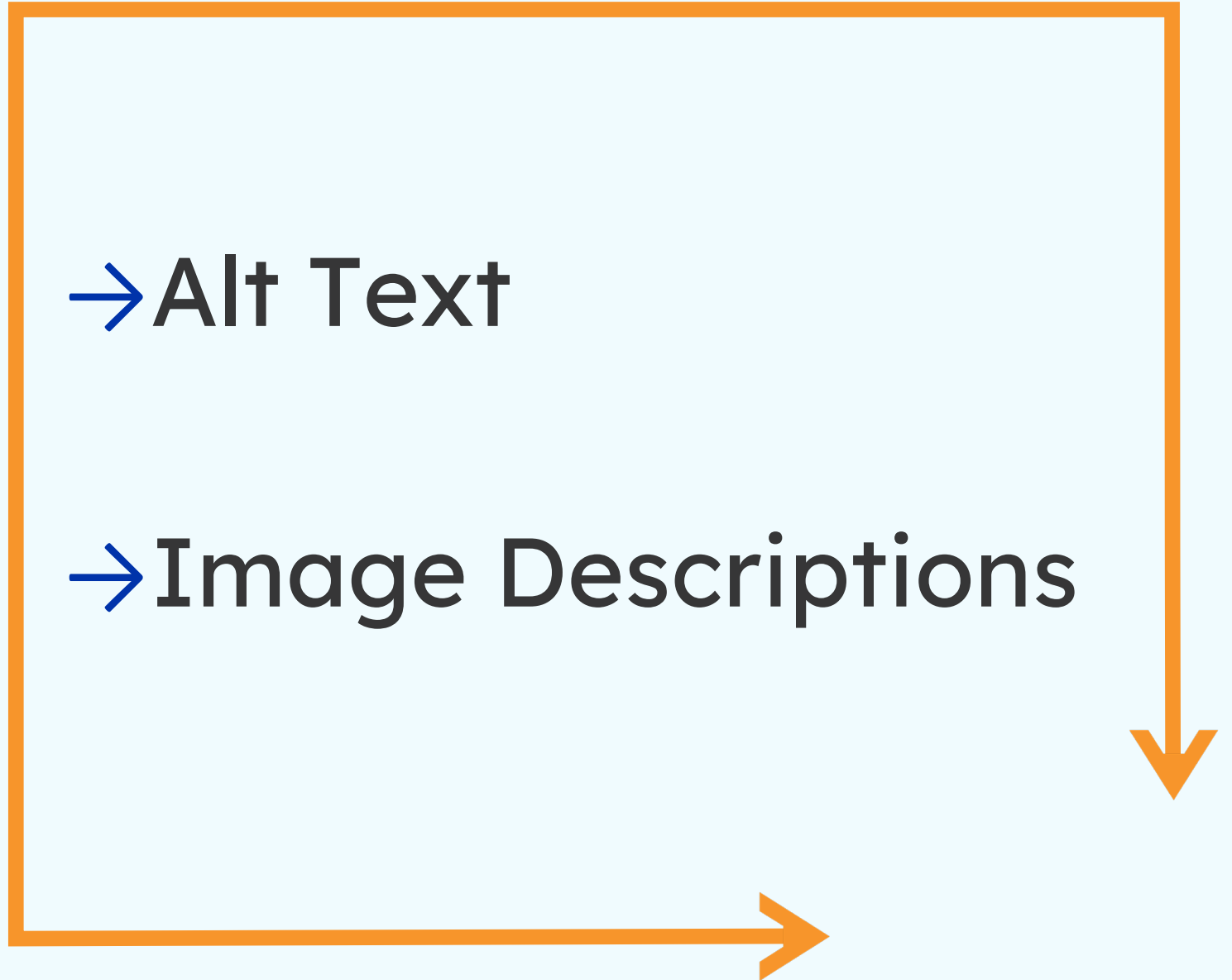


Image Description: A computer monitor displaying three human figures on the screen with talking bubbles above each person. A two way arrow in the middle with a stack of three collated papers with horizontal lines filling the page.

Make Images Accessible

→ Alt Text

→ Image Descriptions



Alt Text

- Keep it short and sweet.
- Ask yourself: What visual elements are essential in order to understand the image? That's your alt text.
- If an image has text in it, make sure to write out the image text verbatim as alt text.
- Is there vital information contained in this image? (e.g. date/time of an event) If yes, then it should go in your alt text.
- Include the names of people when their identities are important to the image's context.

Image Descriptions

- Describe image more fully and with greater details than you would in alt text.
- You can talk about color, where things are located, what people are wearing etc.
- Length: be thorough enough to paint a full picture.
- Stick to the same location (e.g. in the caption, body of the post, or in the first comment)
- Is there vital information contained in this image? (e.g. date/time of an event) If yes, then it should go in your alt text.
- Include the names of people when their identities are important to the image's context.

Website Accessibility



A diagram consisting of a thick orange line that starts at the top left, goes right, then down, then left, and finally right again to form a large arrow pointing to the right. A second thick orange line starts at the top right, goes down, and then left to form a large arrow pointing down. The text 'Website Accessibility' is centered in the upper left area of the diagram.

Why should I make our website accessible?

- By making your website accessible, you are ensuring that all of your potential users, including people with disabilities, have a decent user experience and are able to easily access your information.
- By implementing accessibility best practices, you are also improving the usability of the site for all users.

Guiding Principles of Accessibility

→ POUR



POUR

- There are four main guiding principles of accessibility that the Web Content Accessibility Guidelines were created around, these four principles are known by the acronym POUR for perceivable, operable, understandable and robust.
- POUR is a way of approaching web accessibility by breaking it down into these four main aspects.

Perceivable

- Means the user can identify content and interface elements by means of the senses. For many users, this means perceiving a system primarily visually, while for others, perceivability may be a matter of sound or touch.
- An interface is a point where users interact with the website they're using.

Operable

- Means that a user can successfully use controls, buttons, navigation, and other interactive elements.
- For many users this means using assistive technology like voice recognition, keyboards, screen readers etc.

Understandable

- Users should be able to comprehend the content and learn and remember how to use your OER site.
- Your OER should be consistent in its presentation and format, predictable in its design and usage patterns, and appropriate to the audience in its voice and tone.
- Open Educational Resources (OER) are teaching and learning materials in the public domain or released under an open license that permits their free use, adaptation, and redistribution

Robust

- Content must be robust enough that it can be interpreted reliably by a wide variety of users, allowing them to choose the technology they use to interact with websites, online documents, multimedia, and other information formats.
- Users should be allowed to choose their own technologies to access OER content.

Website Evaluation Tools

A thick orange L-shaped line forms a frame around the text. It starts at the top left, goes right, then down, then left, and finally right again, ending in an arrowhead pointing to the right. The vertical segment on the right side of the frame ends in an arrowhead pointing downwards.

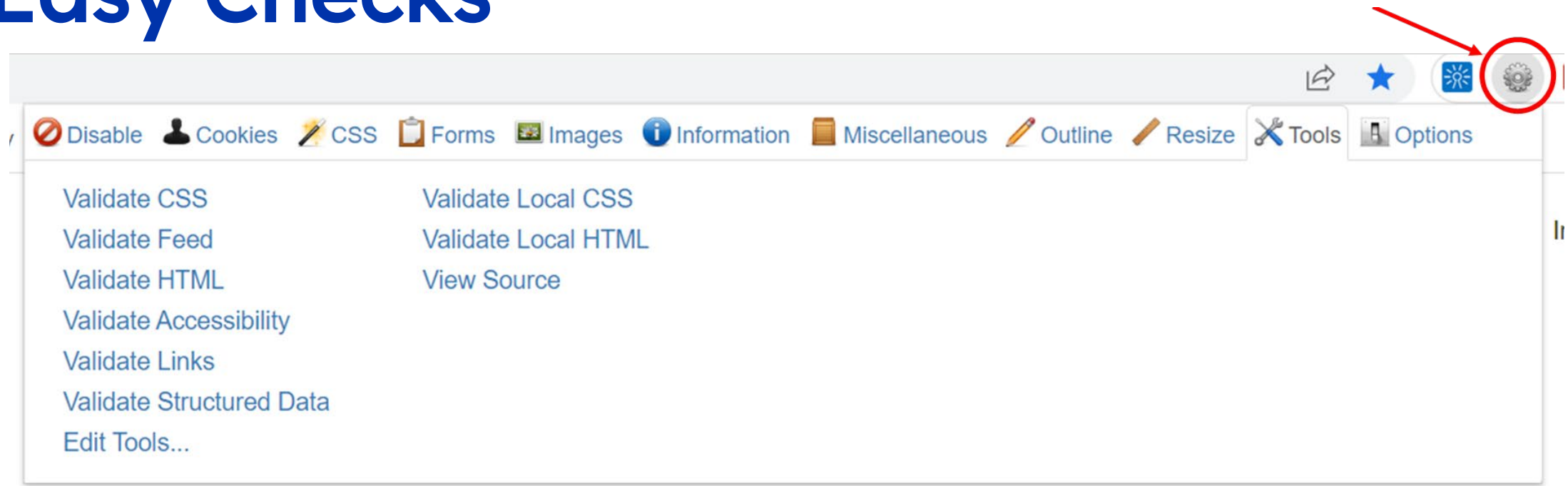
Easy Checks – A First Review of Web Accessibility

<https://www.w3.org/WAI/test-evaluate/preliminary/#markup>

This check looks at the following aspects of a web page.

- **Page title**
- **Image text alternatives** ("alt text") (pictures, illustrations, charts, etc.)
- **Text:**
 - Headings
 - Contrast ratio ("color contrast")
 - Resize Text
- **Interaction:**
 - Keyboard access and visual focus
 - Forms, labels, and errors (including Search fields)
- **General:**
 - Moving, Flashing, or Blinking Content
 - Multimedia (video, audio) alternatives
 - Basic Structure Check

Easy Checks

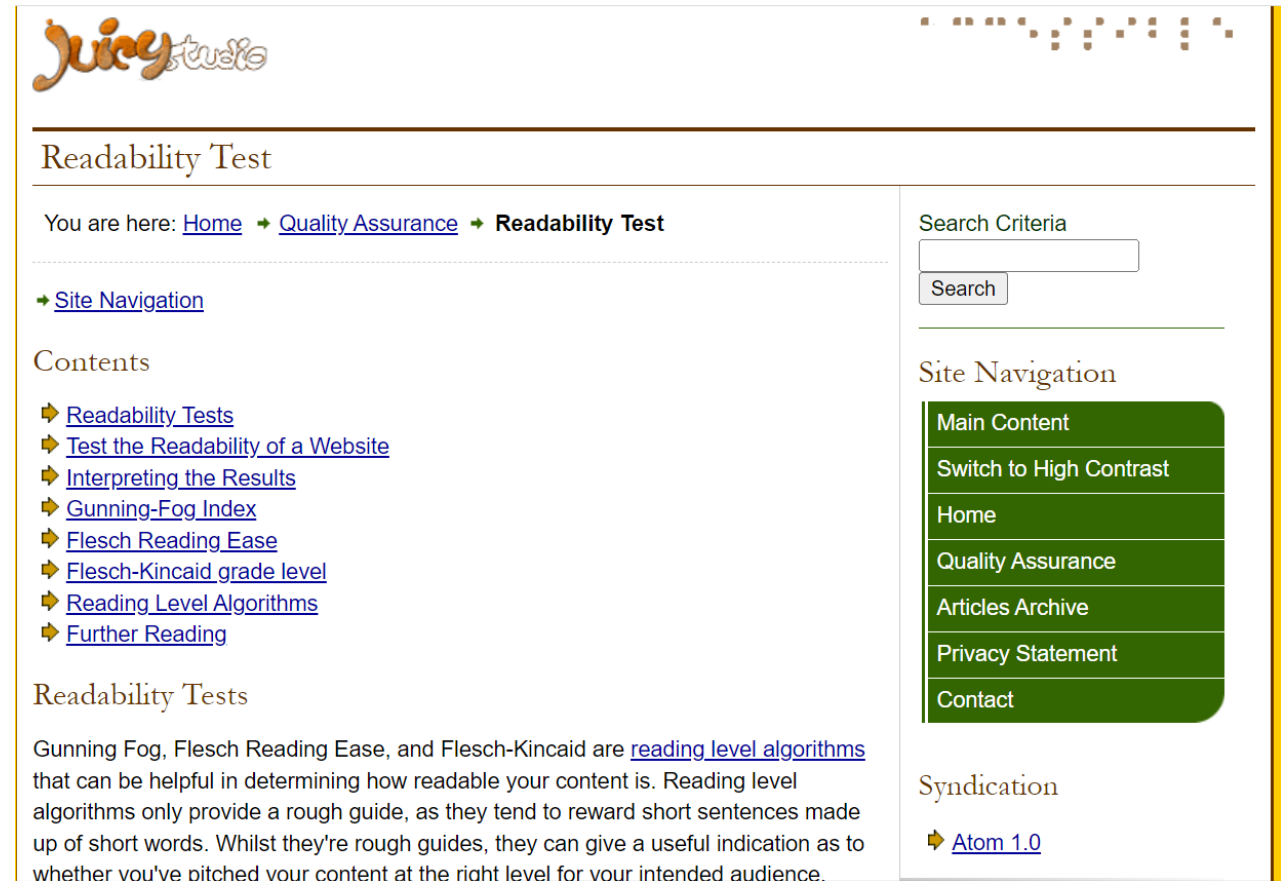


- Web Developer Toolbar for Chrome, and Firefox ("WebDev Toolbar")
 - Chrome Extension <https://chrome.google.com/webstore/detail/web-developer/bfbameneiokkghdmiekhjnmfkcnldhbm>
 - Firefox Extension <https://addons.mozilla.org/en-US/firefox/addon/web-developer/>
- Web Accessibility Toolbar for Internet Explorer ("IE WAT") <https://www.tpgi.com/world-of-accessibility/>

Juicy Studio

Juicy Studio Readability Test, analyses the readability of all rendered content.

<https://juicystudio.com/services/readability.php>



The screenshot shows the Juicy Studio website interface. At the top left is the 'Juicy Studio' logo. To its right is a decorative pattern of small dots. Below the logo is a horizontal line, followed by the title 'Readability Test'. Underneath the title is a breadcrumb trail: 'You are here: [Home](#) → [Quality Assurance](#) → [Readability Test](#)'. To the right of the breadcrumb trail is a search section titled 'Search Criteria' with a text input field and a 'Search' button. Below the breadcrumb trail is a 'Site Navigation' link. Underneath that is a 'Contents' section with a list of links: 'Readability Tests', 'Test the Readability of a Website', 'Interpreting the Results', 'Gunning-Fog Index', 'Flesch Reading Ease', 'Flesch-Kincaid grade level', 'Reading Level Algorithms', and 'Further Reading'. Below the 'Contents' section is a 'Readability Tests' section with a paragraph of text explaining that Gunning Fog, Flesch Reading Ease, and Flesch-Kincaid are reading level algorithms that provide a rough guide to content readability. On the right side of the page, there is a 'Site Navigation' menu with links: 'Main Content', 'Switch to High Contrast', 'Home', 'Quality Assurance', 'Articles Archive', 'Privacy Statement', and 'Contact'. At the bottom right is a 'Syndication' section with a link to 'Atom 1.0'.

Juicy Studio

Readability Test

You are here: [Home](#) → [Quality Assurance](#) → [Readability Test](#)

[Site Navigation](#)

Contents

- [Readability Tests](#)
- [Test the Readability of a Website](#)
- [Interpreting the Results](#)
- [Gunning-Fog Index](#)
- [Flesch Reading Ease](#)
- [Flesch-Kincaid grade level](#)
- [Reading Level Algorithms](#)
- [Further Reading](#)

Readability Tests

Gunning Fog, Flesch Reading Ease, and Flesch-Kincaid are [reading level algorithms](#) that can be helpful in determining how readable your content is. Reading level algorithms only provide a rough guide, as they tend to reward short sentences made up of short words. Whilst they're rough guides, they can give a useful indication as to whether you've pitched your content at the right level for your intended audience.

Search Criteria

Search

Site Navigation

- Main Content
- Switch to High Contrast
- Home
- Quality Assurance
- Articles Archive
- Privacy Statement
- Contact

Syndication

- [Atom 1.0](#)

Contrast Analyzer

→ Contrast Analyzer, an application that helps you determine the legibility of text and the contrast of visual elements.

<https://www.tpgi.com/color-contrast-checker/>

The screenshot displays the Contrast Analyzer tool interface. At the top, the 'Foreground colour' is set to black (#000000) and the 'Background colour' is set to white (#FFFFFF). Below these, a 'Sample preview' section shows the text 'example text showing contrast' next to a line graph icon. The 'WCAG 2.1 results' section shows a 'Contrast ratio' of 21:1. The results are categorized into three sections: 1.4.3 Contrast (Minimum) (AA), 1.4.6 Contrast (Enhanced) (AAA), and 1.4.11 Non-text Contrast (AA). Each section shows 'Pass' for both regular and large text.

Foreground colour (black)
HEX #000000

Background colour (white)
HEX #FFFFFF

▼ Sample preview
example text showing contrast

WCAG 2.1 results
Contrast ratio 21:1

- ▶ 1.4.3 Contrast (Minimum) (AA)
 - ✓ Pass (regular text)
 - ✓ Pass (large text)
- ▶ 1.4.6 Contrast (Enhanced) (AAA)
 - ✓ Pass (regular text)
 - ✓ Pass (large text)
- ▶ 1.4.11 Non-text Contrast (AA)
 - ✓ Pass (UI components and graphical objects)

WAVE Web Accessibility Evaluation Tool

The screenshot displays the WAVE Web Accessibility Evaluation Tool interface. On the left, a sidebar shows the WAVE logo, the address `https://www.w3.org/WAI/demos/bad/before`, and a summary of findings: 37 Errors, 35 Alerts, 3 Structural Elements, 2 Contrast Errors, 6 Features, and 0 ARIA. The main panel shows the evaluated page with various accessibility icons overlaid, such as a red 'x' for errors and a green checkmark for features. The page content includes a header with 'W3C' and 'Web Accessibility Initiative' logos, and a navigation menu with links like 'Overview', 'Home', 'News', 'Tickets', 'Survey', 'Template', 'Report', and 'Show Anno'. The page title is 'Inaccessible Home Page Before and After Demonstration'.

- WAVE Web Accessibility Evaluation Tool a suite of tools for facilitating web accessibility evaluation by providing a visual representation of accessibility issues within the page. <https://wave.webaim.org/>

Web Accessibility Evaluation Tools List

Web Accessibility Evaluation Tools List

Web accessibility evaluation tools are software programs or online services that help you determine if web content meets accessibility guidelines. This page provides a list of evaluation tools that you can filter to find ones that match your particular needs. To determine what kind of tool you need and how they are able to assist you, see [Selecting Web Accessibility Evaluation Tools](#).

Information on this page is provided by vendors and others. W3C does not endorse specific products. See [Important Disclaimer](#).

Filters:

Guidelines

- ☐ WCAG 2.0 — W3C Web Content Accessibility Guidelines 2.0 (133 tools)
- ☐ WCAG 1.0 — W3C Web Content Accessibility Guidelines 1.0 (43 tools)
- ☐ BITV, German government standard (21 tools)
- ☐ RGAA, French government standard (12 tools)
- ☐ JIS, Japanese industry standard (18 tools)
- ☐ WCAG 2.1 — W3C Web Content Accessibility Guidelines 2.1 (133 tools)

Showing 161 tools

[A-Tester](#) by Evaluera Ltd

SHARE

A-Tester checks the pre-enhanced version of a web page designed with progressive enhancement against Evaluera's "WCAG 2.0 Level-AA conformance statements for HTML5 foundation markup" making a report that can serve as a broad and easily confirmed WCAG 2.0 Level-AA claim, even for enhanced versions.

<http://www.evaluera.co.uk>, Released: 2014-May-28

Detailed Information about "A-Tester"

[A11Y Color Contrast Accessibility Validator](#) by A11Y Company

SHARE

A free website compliance tool that displays the color contrast issues of a web page per WCAG Guidelines. The results display color combinations that fail the contrast checkpoints and provide specific recommendations on how to fix the issue to become compliant.

<https://color.a11y.com/?wc3>, Version: 5.8, Released: 2017-Dec-17

Detailed Information about "A11Y Color Contrast Accessibility Validator"

→ Web Accessibility Evaluation Tools List
<https://www.w3.org/WAI/ER/tools/>

Accessibility of In-Person Events

A thick orange L-shaped line starts at the top left, goes right, then turns 90 degrees down to the bottom right, ending in a downward-pointing arrowhead. Another thick orange line starts at the bottom left, goes right, ending in a rightward-pointing arrowhead.

Types of DV Awareness Events

- Candlelight vigil
- Poetry readings/speak outs
- Awareness walks/5K's
- Luncheons
- Other (Type in Chat)

Considerations for Access – Vigils/Speakouts

Select an accessible location

- Main entrance should have flat entryway (no stairs)
- Main door should have automated openers and be minimum of 36 inches wide
- Public restrooms should have accessible stalls
- Event space should be large enough to accommodate stage if necessary
- Venue should be able to accommodate audio visual needs (microphones!)

Materials

- Use unscented candles
- Ensure versatility in candle holders: lightweight, votive, easy grip
- Create and accessible printed program: color contrast, sans serif 14 pt font

Set the space for access

- Maintain clear 36-inch pathways throughout
- Ensure clear line of sight for Deaf participants

Provide accommodations

ASL interpreters
Materials in Braille, large print

Considerations for Access – Awareness Walks/5K's

- Registration
 - Ensure versatility in how bibs can be adhered to racer
 - Ensure registration area allows for clear, 36 inch pathways
- Course
 - Start: Is the starting point on an accessible transportation route? Is there accessible parking?
 - Path: Designate a clear path for accessibility. If the walk/5K is on a roadway, ensure a broad enough shoulder and avoid left turns on the path.

Considerations for Access -- Luncheons

- Choose an accessible venue
- RSVP should provide option to note dietary restrictions, allergies, and need for pre-cut meals
- Avoid buffets
- Place food, cutlery and china within easy reach
 - Nothing on risers
 - Stack cups 2 high
 - Have bendable straws on hand
- Stick to scheduled meal times

Site Visit

Always conduct a review of the space where you are holding your event

- Parking lots
- Entryways
- Restrooms
- Elevators
- Event Space

Parking Lots

- Accessible spaces must be designated by signs displaying the access symbol. These can be mounted on walls or posts and should be mounted at a height of at least 60 inches.
- Van-accessible spaces should have a minimum height clearance of 98 inches and a side access aisle of at least 96 inches.
- Accessible spaces for cars must have a side access aisle of at least 60 inches.
- Accessible spaces should be located near the entrance and built-up curb ramps should not project into access aisles.
- The number of accessible parking spaces required for visitor and employee lots is determined by the number of spaces in each lot.
- At least one of every eight accessible spaces must be van-accessible.

Entryways

- Doors must be a minimum of 36 inches wide.
- A minimum of 60 inches of clearance space where the door opens.
- Doors should require no more than 5 lbs of force to open.
- There should be no more than a one-inch slope at the doorway.
- If steps are present at the entrance, there must be an accessible ramp available for use in the same location.
- Accessible entrances should be designated by the access symbol.
- Accessible ramps must have a maximum slope of 1 inch for each foot.
- Accessible ramps must have a minimum width of 36 inches.
- There should be curb cutouts, and a clear, accessible entry to the building.

Elevators

- Accessible elevators should be clearly marked with the access symbol.
- Accessible elevator doors should be a minimum of 36 inches wide.
- The floor space in the elevator should be 48 inches both ways.
- Accessible elevator buttons should have Braille markings.
- Accessible elevators should have auditory signals.

Restrooms

- Bathroom counters should be between 28 inches and 34 inches in height, a maximum of 19 inches deep with knee clearance of 27 inches high.
- Metal pipes underneath should be covered to prevent burns.
- Sink handles should be levers that can be easily pulled.
- Accessible toilets should be between 17-19 inches high.

Venue Deal Breakers

Entryway

- Any structural issue that prevents people with disabilities from coming through the main entry way
- Any barriers that create a safety hazard for people with disabilities
 - For example, stairs, no curb cut outs, no space to safely exit taxi/shuttle.



Venue Deal Breakers (2)

Restrooms

- No accessible public restrooms.
- Public restrooms that are not accessible (not enough grab bars, uneven thresholds, lack of turning radius).



Venue Deal Breakers (3)

Attitude

- If the venue staff are unwilling to address access concerns (especially if they are easy fixes)
- Any history or pattern of racist/ableist behavior



Outreach and Community Engagement

A thick orange L-shaped line starts at the top left, goes right, then turns 90 degrees down to end in a downward-pointing arrowhead. Another thick orange line starts at the bottom left, goes right, and ends in a rightward-pointing arrowhead.

Outreach and Community Engagement

Outreach	Community Engagement
Relationships are for the purpose of completing a project	Is continually built between and among people and groups. Continuous
Relationship can be limited to a few community members	Relationship are built not just with current leaders, but also with people with an interest and potential

Outreach and Community Engagement (2)

Outreach	Community Engagement
Relationships are short term, so staff have to rebuild them as other projects or issues come up	Relationships are transformational and long term, community can engage in projects as they come up
Activities include flyering, surveys, focus groups, workshops	Activities include listening sessions, one-to-one meetings, celebrations, leadership development, community building projects

Outreach and Community Engagement (3)

Outreach	Community Engagement
Staff/institutions generate ideas they think the community will support	Staff/institutions support community members in generation their own ideas
Staff/institutions generate solutions to a problem they have defined	Staff/institutions engage in continual self-reflection to incorporate peoples ideas, feedback, talent